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Sent: 17 November 2010 18:32  
To: Janak.mehta

Dear Mr. Chairman Janak Mehta,

Many thanks for kindly sending the ANQ Congress 2010 Report.  
This report is very helpful to remind me of the wonderful experience I had at the ANQ Congress 2010 New Delhi.

Many thanks to Mr. N. Ramnathan and his colleagues of ISQ and QCI to spend so much time and effort to collect the data, sum it up and then prepare the report.

The ANQ Congress became the largest conference with nearly 800 participants in the history of AQS's, the forerunners of ANQ, and ANQ Congresses. The number of presentations were quite high, too. Moreover, it should be admired that the last minute cancellation was low.

In the sessions which I attended although their number was not so many, I personally felt big advancement in the contents of presentations.

In general, in a conference of such a country which has just started quality activities, there are many "Theoretical Papers", by which I mean such papers that mainly describe in the present tense.

Then, as the activities are enhanced, the papers described in the past tense begin to be presented. But most of these are described just as a sequence of activities without any logical linkage between successive activities. I put a nickname to it as "Diary Form." Although such kind of papers are not interesting, we should positively accept them because these show that some implementation has started. Quality cannot be improved without implementation.

Next in time when quality begins to be systematically improved, we can find a paper which has logical sequence and includes past tense. Let me call this as "Story Form".

In this ANQ Congress in New Delhi, I was very pleased to find some papers with "Story Form."

Moreover, when we discuss the quality of Congress, we cannot forget about Q&A. In this case, I evaluate it by classifying "One Way" and "Two Way."

The former means presentation without any questions while the latter means presentation with questions. "Two Way" can be classified into "Shortest Form" and "Catch-Ball Form." "Shortest Form" means a discussion as follows:

Floor: "How about ...?"

Speaker: "That is ...."

Floor: "Many thanks!"

where just Floor learns something, or, "One-Side Learn." On the other hand "Catch-Ball Form" means a discussion as follows:

Floor: "How about ...?"

Speaker: "That is ...."

Floor: "If so, you may also go .... Don't you?"

Speaker: "Yes, but ...."

....

Floor: "Many thanks!"

Speaker: "Many thanks!"

where both the Floor and Speaker learn something, or, "Learn and Learn".

In the Congress in New Delhi, we observed there were less "One-Way" but many "Two-Ways." In addition, we observed "Learn and Learn."

In conclusion, ANQ Congress was very successful not only in Quantity but also in Quality. This was due to the excellent collaboration between the organizers and all the participants and I was impressed and pleased with this as a realization of:

- . Uniqueness, Integration and Inter-dependence,
- . Knowledge Development for Enriching Inherent Intelligence
- . Integrity in performance with Voluntary participation
- . Harmony in Diversity
- . Mutual Respect and Compassion
- . Austere and Simple Living
- . Flexibility and Adaptability
- . Self control and Responsibility

which are key elements of the ANQ Way, our basic philosophy.

I sincerely admire the great work done by ISQ and QCI of India as hosts and express my deep appreciation to BSTM of Bangladesh, NQPCN of Nepal and QPSP of Pakistan for being collaborative co-hosts.

Just one thing; I missed DQG of Dubai, IQMA of Indonesia, and ISQM of Iran who could not be there because of inevitable reasons, respectively. I am looking forward to seeing the delegates from all the 17 member bodies of ANQ in Ho Chi Minh City in 2011.

I know that the success of this conference is due to the enthusiasm and self-sacrificing work of over a hundred people including the volunteer students of Jaypee University who helped the Congress. Unfortunately I cannot list all their names here.

But still I like to refer to the following persons;

- Dr. V. Krishnamurthy, Chair -ANQ Congress2010
- N. Ramanathan, Chair - Conference Committee
- Dr. Girdhar Gyani, Secretary - Organizing Committee
- Dr. Anil K. Srivastava, Chair, Program Committee
- Mr. J. Ravikant, Vice Chair, Program Committee
- Brig J K Bajaj (Retd.) and Mr Avik Mitra, Secretariat Support
- Mr. Rajib Adhikari, Artist of IKA Trophy and express my sincer thanks to

them.

Last but not the least, let me give the thunderous applause to  
Mr. Janak Mehta, Chairperson, ANQ, for his outstanding leadership.

I am looking forward to seeing all of you in Ho Chi Minh.

Best regards

Noriaki Kano  
Honorary Chairperson