



Mr. Janak Mehta
Chairperson
Asian Network for Quality

October 23, 2010

To: Mr. N. Ramanathan
President,
Indian Society for Quality (ISQ)

Sub: Congratulations and Thanks for the ANQ Congress 2010

Dear Ram,

On behalf of ANQ and on my own behalf I congratulate you and through you the whole of ISQ and QCI for the conduct of a highly successful ANQ Congress 2010 at Delhi. I thank you for your leadership and guidance in the excellent conduct of the ANQ Congress. Your personal involvement from the planning to the conduct of the Congress has been quite visible and has been a major contributor in the success of the Congress. Your belief in quality management and its practice in the conduct of the Congress have been remarkable. Some of the key features that impressed us most were as follows:

1. Excellent example of cooperation between ISQ and the QCI under the leadership of Dr. Girdhar Gyani. The secretariats of both the organizations worked tirelessly and were the unsung heroes.
2. As a first occasion for ANQ the Congress was co-hosted by three other members of ANQ. Viz. BSTQM, NQPCN and QPSP who were exemplary in their cooperation.
3. Jaypee Institute of Information Technology provided a very friendly and learning environment for the Congress. They actively participated in the conduct of the Congress.
4. A unique event in the annals of the quality movement in India a diverse entities promoting quality in their own right came together formally in true spirit of cooperative endeavor to promote such an important event for the benefit of the society.
5. Inclusion of various social streams for the first time in ANQ Congress contributed to the creation of holistic approach that is enshrined in the ANQ Way.
6. Excellent quality of papers and large participation from various member organizations created a great deal of enthusiasm.
7. First time a panel discussion by the International Academy for Quality was held during the ANQ Congress.
8. Institutionalization of Ishikawa-Kano Award the most prestigious award for quality professionals in Asia with the unveiling of a beautifully designed trophy

being handed over to Prof. Yoji Akao, a quality luminary in his own right, who did us the honor of accepting the award.

9. Collaborative cultural exchanges with a typical Indian Bazaar scene was tastefully done and brought in the camaraderie amongst the participants from many nations that are the hallmark of ANQ Congresses.

Of course none of this would have been possible without the support and active participation of all ANQ members coming from different regions of Asia.

Our thanks are also due to the various Sponsors from Japan and India who made it possible to keep the fees low for larger participation.

We look forward to continuing support from you, ISQ and QCI to share your knowledge and experience in conducting future ANQ Congresses.

I do hope you will be able to join us at the 9th ANQ Congress scheduled at Vietnam in 2011 and bring with you a large contingent of participants.

Thanking you once again and with kind regards,

With warm regards,



Janak Mehta
Chairperson
Asian Network for Quality
Place: Delhi, India
Date: 23 October 2010